

**Social Care, Health and Wellbeing**

**Specialist Children's Services  
Performance Management Scorecard**

**July 2015**

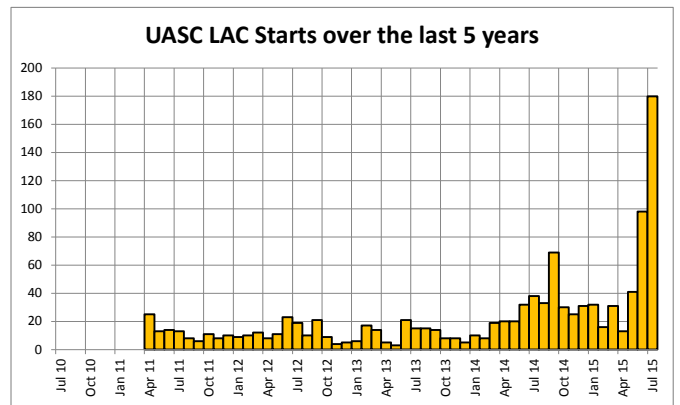
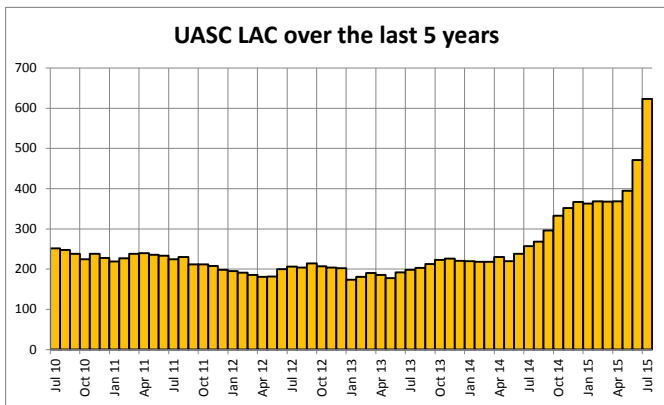
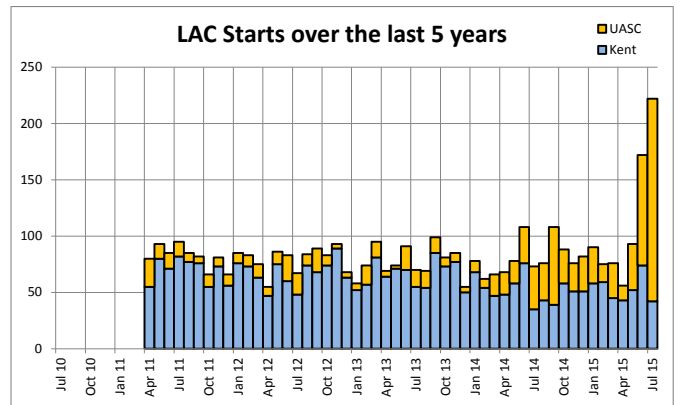
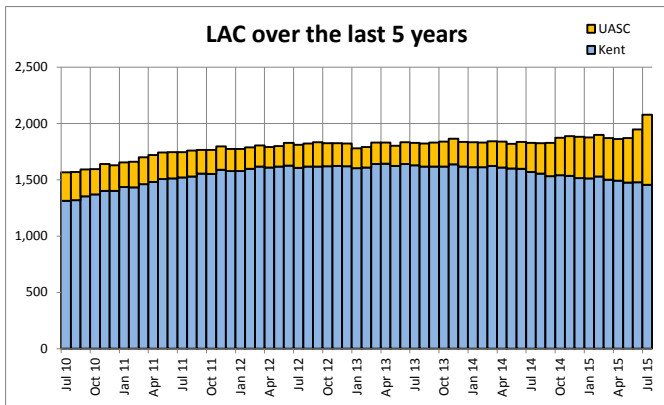
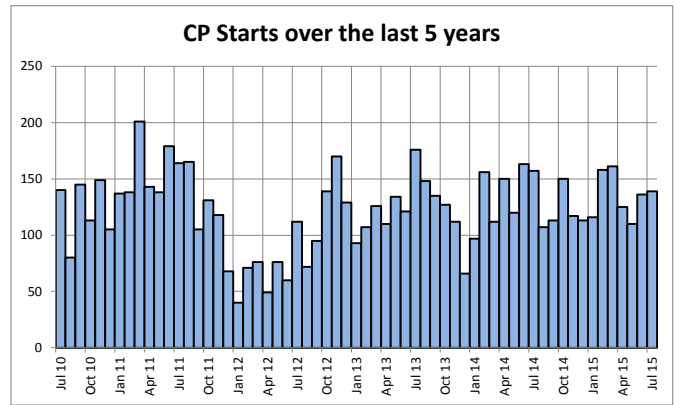
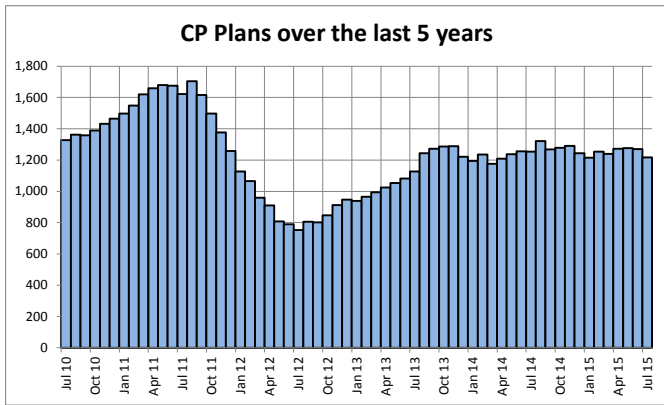
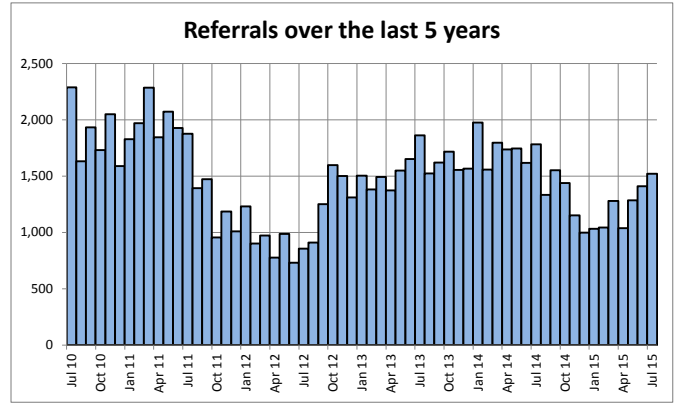
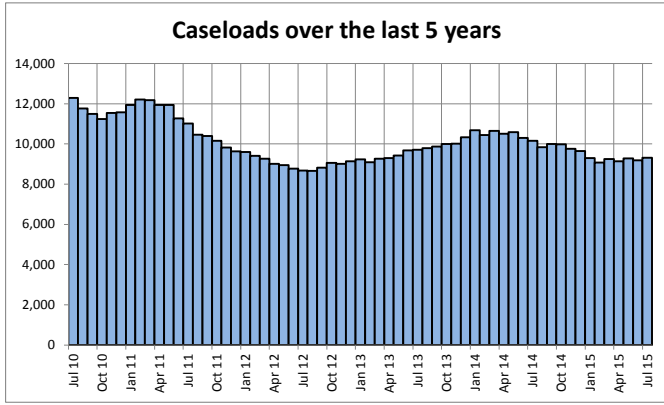


## SCS Activity

	Caseloads - This month	Caseloads - Last month	Caseloads - Change	Referrals in last month	CF Assessments in last month	CP Plans - This month	CP Plans - Last month	CP Plans - Change	CP Starts in last month	CP Ends in last month	Total LAC - This month	Total LAC - Last month	Total LAC - Change	UASC LAC - This month	UASC LAC - Last month	UASC LAC - Change	LAC Starts in last month	LAC Ends in last month	PF Cases - This month	PF Cases - Last month	PF Cases - Change
Kent	9315	9187	+128	1521	1585	1218	1271	-53	139	200	2078	1948	+130	623	471	+152	222	83	23	21	+2
North Kent	1083	1030	+53	249	251	170	187	-17	18	35	294	293	+1	92	96	-4	11	11	7	5	+2
East Kent	2435	2514	-79	436	572	488	480	+8	61	60	680	688	-8	115	114	+1	17	24	8	7	+1
South Kent	1892	1883	+9	323	347	319	343	-24	40	65	388	400	-12	72	76	-4	5	20	5	7	-2
West Kent	1227	1256	-29	260	292	233	253	-20	18	38	330	337	-7	53	52	+1	7	14	3	2	+1
Disability Service	1237	1257	-20	34	100	8	8	0	2	2	95	97	-2	0	0	0	3	4	0	0	0
Ashford AIT & FST	454	419	+35	111	84	98	100	-2	24	26	7	12	-5	0	0	0	2	1	2	2	0
Canterbury AIT & FST	361	380	-19	96	106	124	129	-5	6	15	19	13	+6	0	0	0	5	0	6	5	+1
Dartford AIT & FST	178	207	-29	77	116	34	53	-19	3	20	10	6	+4	0	0	0	4	1	3	1	+2
Dover AIT & FST	448	444	+4	122	105	85	106	-21	5	27	7	2	+5	0	0	0	2	1	3	5	-2
Gravesham AIT & FST	400	342	+58	111	78	88	93	-5	7	12	2	1	+1	0	0	0	1	0	1	1	0
Maidstone AIT & FST	399	439	-40	109	154	124	133	-9	5	11	4	9	-5	0	0	0	1	1	1	1	0
Sevenoaks AIT & FST	209	172	+37	61	54	41	35	+6	7	3	10	8	+2	0	0	0	6	2	3	3	0
Shepway AIT & FST	573	602	-29	85	147	135	134	+1	11	10	3	8	-5	0	0	0	1	2	0	0	0
Swale AIT & FST	591	592	-1	159	177	155	137	+18	31	13	4	6	-2	0	0	0	3	3	0	0	0
Thanet AIT & FST	695	749	-54	175	249	193	194	-1	23	22	9	19	-10	0	0	0	3	3	2	2	0
The Weald AIT & FST	452	447	+5	151	133	96	104	-8	13	20	3	7	-4	0	0	0	1	3	2	1	+1
North Kent CIC	296	309	-13	0	3	7	6	+1	1	0	272	278	-6	92	96	-4	0	8	0	0	0
East Kent (Can/Swa) CIC	377	393	-16	1	4	3	7	-4	0	4	328	338	-10	76	81	-5	0	7	0	0	0
East Kent (Tha) CIC	411	400	+11	5	36	13	13	0	1	6	320	312	+8	39	33	+6	6	11	0	0	0
South Kent CIC	417	418	-1	5	11	1	3	-2	0	2	371	378	-7	72	76	-4	0	16	0	0	0
West Kent CIC	376	370	+6	0	5	13	16	-3	0	7	323	321	+2	53	52	+1	5	10	0	0	0
UASC AIT	302	137	+165	182	23	0	0	0	0	0	291	133	+158	291	133	+158	172	7	0	0	0
Disability EK	592	598	-6	14	46	2	3	-1	0	1	62	65	-3	0	0	0	0	2	0	0	0
Disability WK	645	659	-14	20	54	6	5	+1	2	1	33	32	+1	0	0	0	3	2	0	0	0
Adoption & SG	107	86	+21	11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CDT/OOH/CRU	113	89	+24	26	0	0	0	0	0	0	0	0	0	0	0	0	7	0	0	0	0
Care Leaver Service (18+)	919	935	-16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0

# SCS Activity

## County Level



# Scorecard - Kent

Jul 2015

Indicators	Polarity	Data Period	LATEST RESULT				PREVIOUS RESULT		OUTTURN RESULT	
			Latest Result and RAG Status	Num	Denom	Target for 15/16	Previous Reported Result	DoT from previous to latest result	Outturn (March 15) Result	DoT from outturn to latest result

REFERRAL AND ASSESSMENTS											
% of referrals with a previous referral within 12 months	L	YTD	21.4%	G	1123	5253	25.0%	21.6%	↑	28.5%	↑
% of C&F Assessments that were carried out within 45 working days	H	YTD	92.1%	G	5118	5556	90.0%	93.0%	↓	84.3%	↑
Number of C&F Assessments in progress outside of timescale	L	SS	97	A	-	-	75	58	↓	26	↓
% of Children seen at C&F Assessment (excludes unborn/missing)	H	YTD	97.9%	A	5119	5227	98.0%	97.9%	↑	97.4%	↑

CHILDREN IN NEED											
% of CIN with a CIN Plan in place	H	SS	87.1%	A	2035	2336	90.0%	89.7%	↓	87.2%	↓
% of CIN who have been seen in the last 28 days	H	SS	79.9%	G	1542	1931	70.0%	83.7%	↓	61.3%	↑
Numbers of Unallocated Cases	L	SS	8	A	-	-	0	0	↓	0	↓

PRIVATE FOSTERING											
% of PF notifications where initial visit held within 7 days	H	YTD	94.4%	G	17	18	85.0%	88.9%	↑	88.4%	↑
% of new PF arrangements where visits were held within 6 weeks	H	YTD	100.0%	G	11	11	85.0%	100.0%	→	88.0%	↑
% of existing PF arrangements where visits were held in time	H	YTD	80.8%	A	21	26	85.0%	80.8%	→	57.1%	↑

CHILD PROTECTION											
% of Current CP Plans lasting 18 months or more	L	SS	4.5%	G	55	1218	10.0%	4.0%	↓	5.5%	↑
% of CP Visits held within timescale (Current CP only)	H	SS	93.2%	G	11010	11814	90.0%	94.2%	↓	91.5%	↑
% of CP cases which were reviewed within required timescales	H	SS	100.0%	G	860	860	98.0%	100.0%	→	99.4%	↑
% of Children becoming CP for a second or subsequent time within 24 months	T	YTD	11.8%	A	60	510	7.5%	13.7%	↑	7.5%	↓
% of CP Plans lasting 2 years or more at the point of de-registration	L	YTD	2.6%	G	14	533	5.0%	3.3%	↑	2.2%	↓
% of Children seen at Section 47 enquiry (excludes unborn)	H	YTD	98.2%	G	1546	1574	98.0%	98.4%	↓	98.6%	↓
% of ICPC's held within 15 working days of the S47 enquiry starting	H	YTD	81.8%	G	417	510	75.0%	79.9%	↑	80.7%	↑
% of Initial CP Conferences that lead to a CP Plan	T	YTD	87.5%	G	510	583	88.0%	89.4%	↑	90.3%	↑

CHILDREN IN CARE											
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	9.0%	G	187	2078	9.0%	9.9%	↑	9.6%	↑
CIC Placement Stability: % in same placement for last 2 years	H	SS	73.1%	G	411	562	70.0%	72.2%	↑	72.7%	↑
% of CIC Foster Care in KCC Foster Care/Rel & Friends placements	H	SS	82.7%	A	1177	1424	85.0%	84.5%	↓	82.9%	↓
% of CIC placed within 20 miles from home (Excludes UASC)	H	SS	82.1%	G	1151	1402	80.0%	81.9%	↑	82.3%	↓
% of Children who participated at CIC Reviews	H	YTD	94.1%	A	1543	1639	95.0%	95.4%	↓	95.6%	↓
% of CIC cases which were reviewed within required timescales	H	SS	95.1%	A	1769	1861	98.0%	99.4%	↓	97.1%	↓
% of CIC cases where all Dental Checks were held within required timescale	H	SS	93.2%	G	1496	1605	90.0%	93.6%	↓	89.0%	↑
% of CIC cases where all Health Assessments were held within required timescale	H	SS	90.7%	G	1456	1605	90.0%	91.1%	↓	89.7%	↑
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	47.9%	A	488	1018	50.0%	46.9%	↑	47.0%	↑

ADOPTION											
% of cases adoption agreed as plan by 2nd review, for those with an agency decision	H	YTD	61.9%	R	13	21	86.0%	55.6%	↑	68.2%	↓
Ave. no of days between bla and moving in with adoptive family (for children adopted)	L	YTD	583.2	A	27411	47	426.0	504.0	↓	540.3	↓
Ave. no of days between court authority to place a child and the decision on a match	L	YTD	262.1	R	12317	47	121.0	200.6	↓	209.5	↓
% of Children leaving care who were adopted	H	YTD	14.0%	G	47	335	13.0%	13.5%	↑	19.7%	↓

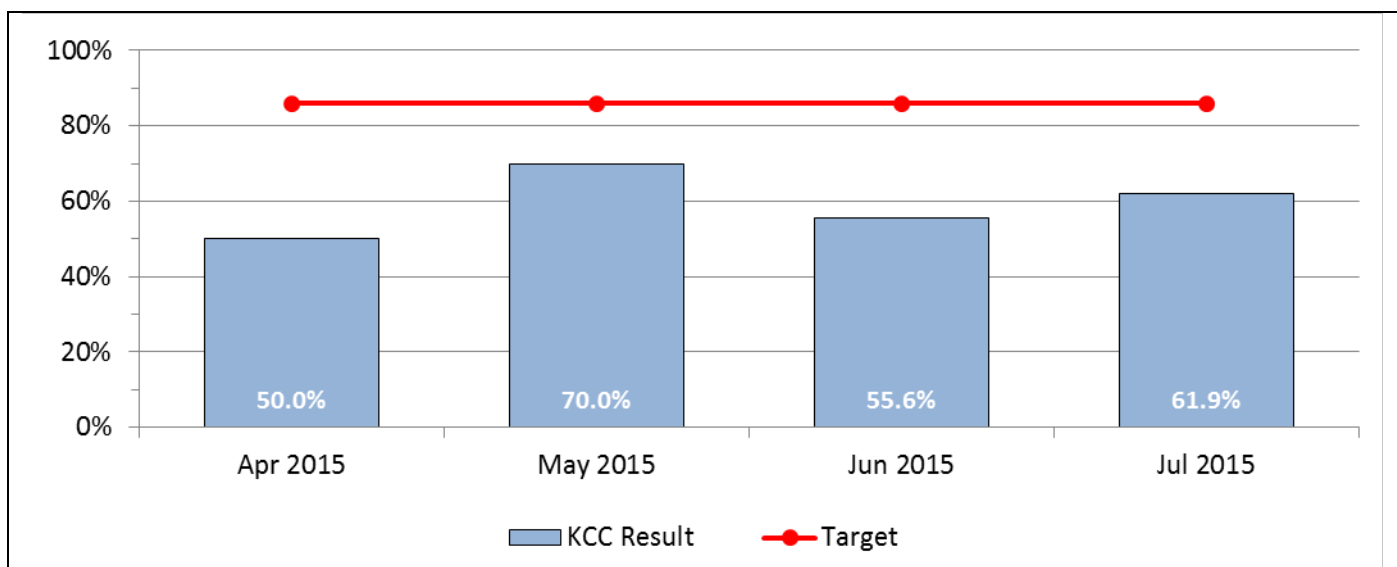
CARE LEAVERS											
% of Care Leavers that Kent is in touch with	H	YTD	58.4%	R	184	315	75.0%	55.7%	↑	72.9%	↓
% of Care Leavers in Suitable Accommodation	H	YTD	50.8%	R	160	315	78.0%	45.3%	↑	64.9%	↓
% of Care Leavers in Education, Employment or Training	H	YTD	32.7%	R	103	315	45.0%	30.7%	↑	39.3%	↓

QUALITY ASSURANCE											
% of Case File Audits completed	H	YTD	96.4%	G	269	279	95.0%	99.0%	↓	95.8%	↑
% of Case File Audits rated Good or outstanding	H	YTD	50.9%	A	137	269	60.0%	44.9%	↑	36.2%	↑
% of Case File Audits rated inadequate	L	YTD	3.0%	A	8	269	0.0%	3.4%	↑	11.7%	↑
% of CP Social Work Reports rated good or outstanding	H	YTD	68.3%	A	611	895	75.0%	66.8%	↑	71.2%	↓
% of CIC Care Plans rated good or outstanding	H	YTD	66.1%	G	1198	1812	60.0%	68.2%	↓	46.6%	↑

STAFFING											
% of caseholding posts filled by KCC Permanent QSW	H	SS	75.4%	A	329.0	436.0	85.0%	75.4%	↑	79.0%	↓
% of caseholding posts filled by agency staff	L	SS	18.9%	A	82.4	436.0	15.0%	20.9%	↑	18.6%	↓
Average Caseloads of social workers in CIC Teams	L	SS	16.3	A	1877	115.0	15.0	16.3	↑	15.7	↓
Average Caseloads of social workers in AIT & FST	L	SS	20.8	A	4760	228.4	20.0	20.1	↓	20.2	↓
Average Caseloads of fostering social workers	L	SS	18.5	A	871	47.2	18.0	18.0	↓	17.3	↓

PERFORMANCE SUMMARY										
As at 31/07/2015, Kent has 20 indicators rated as Green, 19 indicators rated as Amber and 5 indicators rated as Red. When comparing performance from last month to this month, 22 indicators have shown an improvement, 3 indicators have remained the same and 19 indicators have shown a reduction. When comparing performance from outturn (March 15) to this month, 21 indicators have shown an improvement, 0 indicators have remained the same and 23 indicators have shown a reduction.										

% of cases adoption agreed as plan by 2nd review, for those with an agency decision			Red
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	April 2015	May 2015	June 2015	July 2015
KCC Result	50.0%	70.0%	55.6%	61.9%
Target	86.0%	86.0%	86.0%	86.0%
RAG Rating	Red	Red	Red	Red

13 of the 21 cases that had an agency decision, had adoption agreed as the plan by the 2<sup>nd</sup> review. Of the remaining 8 children, there are potentially 4 that have been incorrectly coded on Liberi and should be counted as agreed by the 2<sup>nd</sup> review. This is being investigated and the records will be updated accordingly.

This would then leave 4 who took longer than the second review (within 4 months of being taken into care). That's 81% on time. 3 out of 20 families is 85%. The 4 that took longer were: Two siblings and older children aged 5 and 7 years took another 3 months; One 6 year old which took another 6 months after a breakdown of a placement with relatives; and one more which took only another month to decide Adoption is the plan.

**Data Notes**

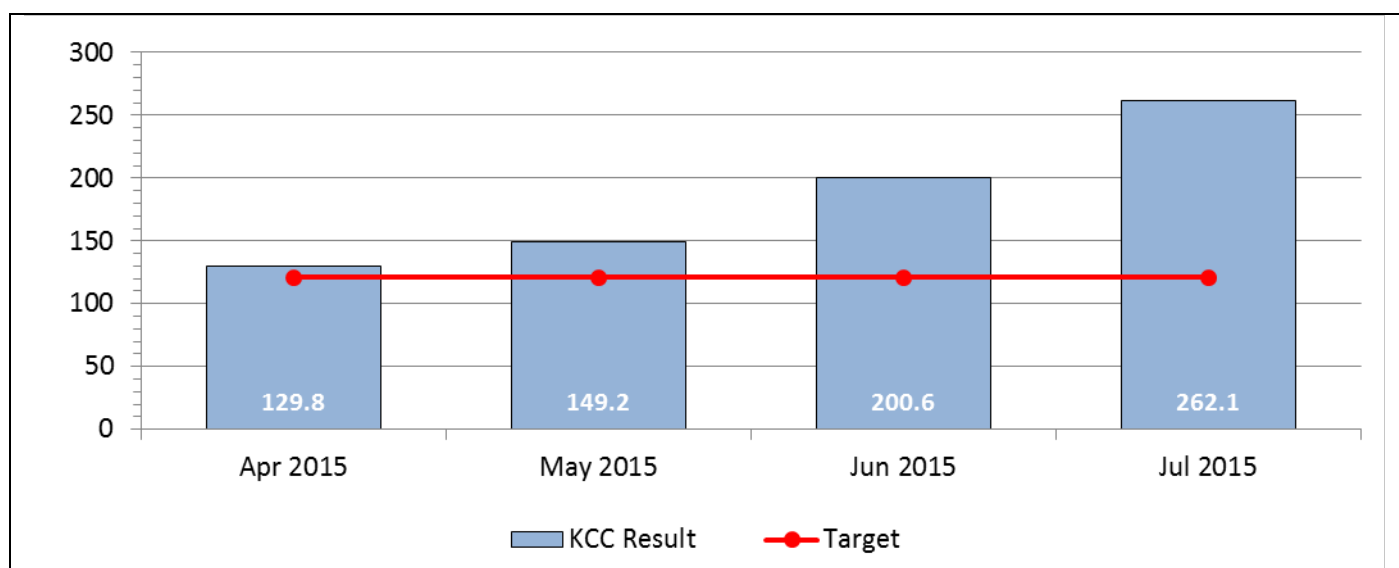
**Target:** 86% (RAG Bandings: Below 76% = Red, 76% to 86% = Amber, 86% and above = Green)

**Tolerance:** Higher values are better

**Data:** Figures shown are Year-to-Date. For example, the July 15 result is based on data from April 15 to July 15.

**Data Source:** Liberi

<b>Ave. no of days between court authority to place a child and the decision on a match</b>			<b>Red</b>
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	April 2015	May 2015	June 2015	July 2015
KCC Result	129.8	149.2	200.6	262.1
Target	121.0	121.0	121.0	121.0
RAG Rating	<b>Amber</b>	<b>Amber</b>	<b>Amber</b>	<b>Red</b>

One adoption in July has had a big impact on this indicator since last month. The child became Looked After in 2008 and was granted a Placement Order in July 2009. The match was agreed by the Agency Decision Maker in March 2015. This is 2400 days approx, and has heavily weighted the average days from Court Authority (the Placement Order) to a Matching Agency Decision.

Without this child, the average would be 223 days, which would still produce an Amber rating.

July also saw the adoption of four further children where the time from Order to matching was greater than 500 days. These are children whose orders were made in 2012 and 2013.

### Data Notes

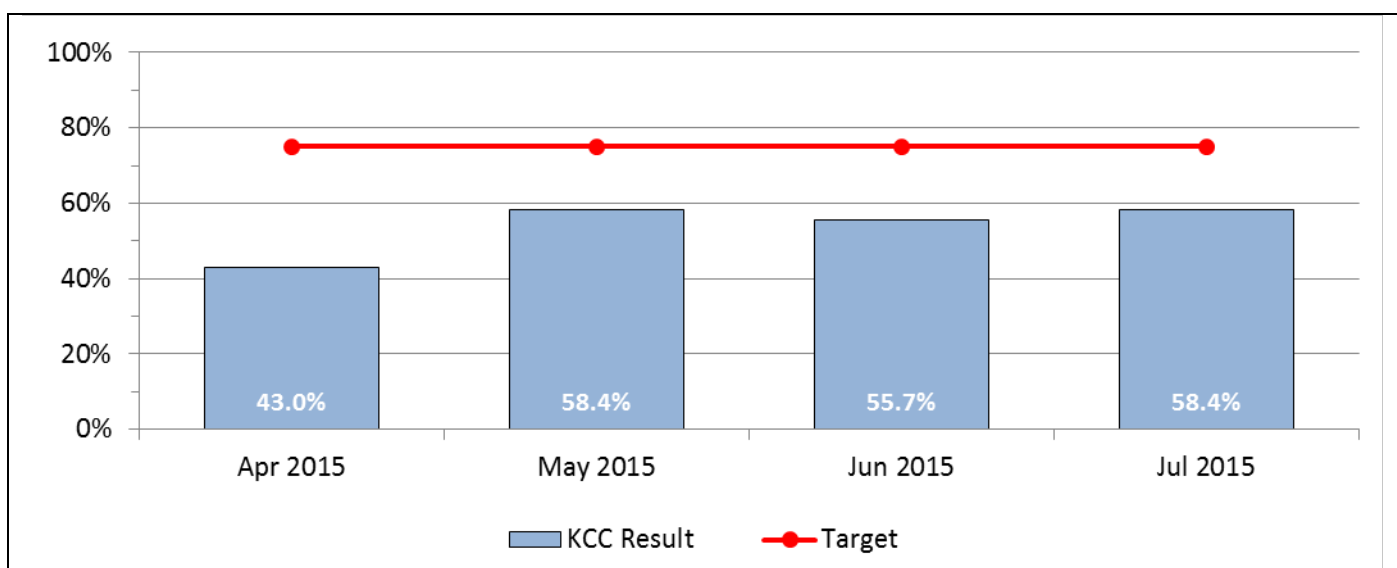
**Target:** 121 (RAG Bandings: 225 and above = Red, 225 to 121 = Amber, 121 or below = Green)

**Tolerance:** Lower values are better

**Data:** Figures shown are Year-to-Date. For example, the July 15 result is based on data from April 15 to July 15.

**Data Source:** Liberi

<b>% of Care Leavers that Kent is in touch with</b>				<b>Red</b>
Cabinet Member	Peter Oakford	Director	Philip Segurola	
Portfolio	Specialist Children's Services	Division	Specialist Children's Services	



Trend Data – Month End	April 2015	May 2015	June 2015	July 2015
KCC Result	43.0%	58.4%	55.7%	58.4%
Target	75.0%	75.0%	75.0%	75.0%
RAG Rating	<b>Red</b>	<b>Red</b>	<b>Red</b>	<b>Red</b>

The 18plus service continues to work on improving the performance in respect of this particular cohort of young people. As of 1<sup>st</sup> April 18year old young people held by the CIC teams were included in this cohort figures for this reporting period. Work is being undertaken by the CIC teams to update this information.

The main issue remains inputting errors. It is expected to improve during this next month.

The 18plus deep dive in August indicated that 62% of young people supported by the 18plus service were in touch.

**Data Notes**

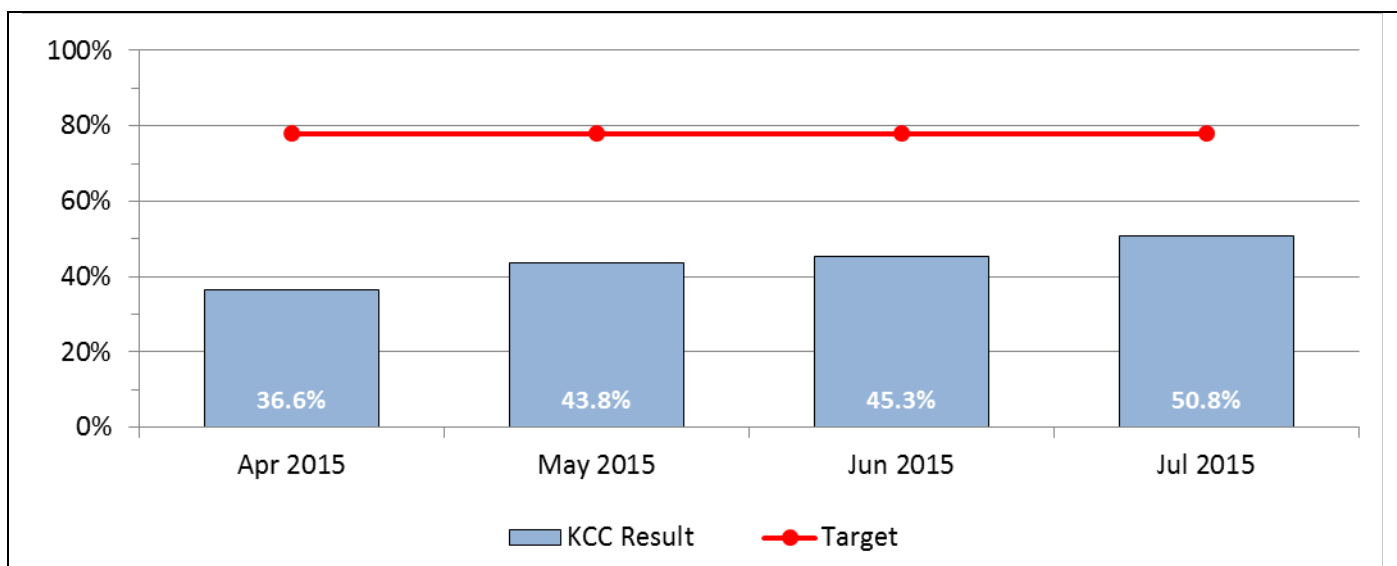
**Target:** 75% (RAG Bandings: Below 60% = Red, 60% to 75% = Amber, 75% and above = Green)

**Tolerance:** Higher values are better

**Data:** Figures shown are Year-to-Date. For example, the July 15 result is based on data from April 15 to July 15.

**Data Source:** Liberi

% of Care Leavers in Suitable Accommodation				Red
Cabinet Member	Peter Oakford	Director	Philip Segurola	
Portfolio	Specialist Children's Services	Division	Specialist Children's Services	



Trend Data – Month End	April 2015	May 2015	June 2015	July 2015
KCC Result	36.6%	43.8%	45.3%	50.8%
Target	78.0%	78.0%	78.0%	78.0%
RAG Rating	Red	Red	Red	Red

This shows a gradual increase which should improve as the 'in touch' figures improve. The majority of 18yr old young people supported by the CIC teams should be in appropriate accommodation.

The August deep dive for 18plus indicated 85% of young people we were in touch with were in suitable accommodation. Closer monitoring of inputting by staff is continuing. The 0-25 strategy is also working on improving the range of accommodation across the County for care leavers

**Data Notes**

**Target:** 78% (RAG Bandings: Below 60% = Red, 60% to 78% = Amber, 78% and above = Green)

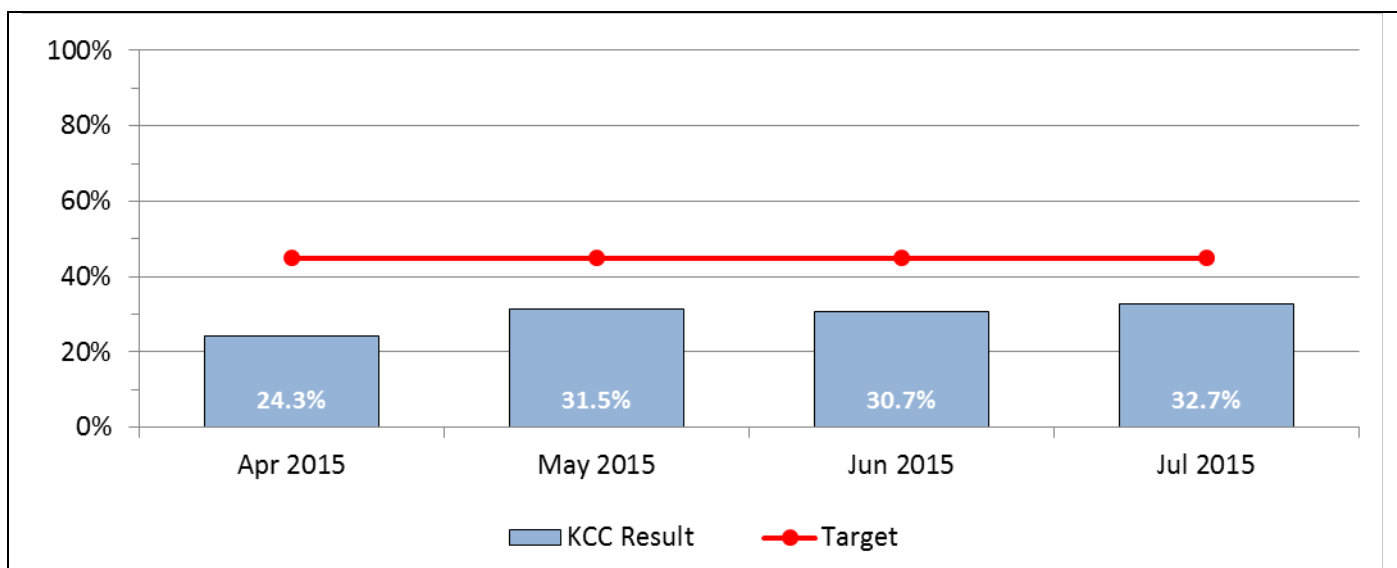
**Tolerance:** Higher values are better

**Data:** Figures shown are Year-to-Date. For example, the July 15 result is based on data from April 15 to July 15.

**Data Source:** Liberi



<b>% of Care Leavers in Education, Employment or Training</b>			<b>Red</b>
Cabinet Member	Peter Oakford	Director	Philip Segurola
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	April 2015	May 2015	June 2015	July 2015
KCC Result	24.3%	31.5%	30.7%	32.7%
Target	45.0%	45.0%	45.0%	45.0%
RAG Rating	<b>Red</b>	<b>Red</b>	<b>Red</b>	<b>Red</b>

Again the impact of in touch has impacted on this figure as the in touch improves so should the ETE figures.

ETE opportunities for this group however continue to prove challenging. Work is being undertaken with the skills and employability service to ensure a wider range of options are available. The contract with KRAN is being reviewed with VSK and it is anticipated that at the start of this academic year in September 15 there should be increased provision for 18year olds re ETE opportunities. A dedicated training provider to assist the 18plus service would assist in the improvement of this figures as demonstrated by Croydon Authority.

### **Data Notes**

**Target:** 45% (RAG Bandings: Below 35% = Red, 35% to 45% = Amber, 45% and above = Green)

**Tolerance:** Higher values are better

**Data:** Figures shown are Year-to-Date. For example, the July 15 result is based on data from April 15 to July 15.

**Data Source:** Liberi